

Serve Link Home Care, Inc. “At the Heart of Home Health Care”

Frequently Asked Questions

What is Serve Link Home Care?

Serve Link is an independent not for profit agency providing home care to persons throughout north central Missouri. Since 1973 Serve Link has provided home health and in-home care; many services are delivered through a network of providers working under Serve Link’s licensing umbrella. Recently Serve Link purchased the Pershing Memorial Hospital Home Health and Hospice programs and established a Brookfield branch office.

Who provides the nursing services for my patients or family member?

- Serve Link’s own nursing staff provides direct patient care through two office locations:
Main Office in Trenton: 660-359-4218 or 1-800-279-2242 (Grundy, Livingston and Daviess)
Branch Office in Brookfield: 660-258-7871 or 1-800-643-0742 (Linn, Chariton & Macon)
- Sullivan, Putnam and Mercer County Health Department nurses work through arrangement with Serve Link. You get local nurses working in their own community with Serve Link’s nursing staff to design and carry out the care plan.

Who provides therapy services for my patients or family members?

- Brookfield Physical Therapy (physical therapy)
- Covenant Rehab in Chillicothe (physical therapy)
- Eclipse Healthcare (physical therapy)
- Northeast Regional Rehabilitation Services (occupational therapy and speech therapy)
- Harrison County Community Hospital (speech therapy)
- Directly employed therapists and contracted individual providers

Who do I call to initiate or inquire about services?

You can inquire about or initiate services in either of two ways:

1. Call **Serve Link Home Care in Trenton** at 660-359-4218 or 1-800-279-2242 (Fax: 660-359-2134) to access home health services for:
 - Daviess County, Grundy County & Livingston County
 - Referrals in Mercer, Putnam and Sullivan Counties can be reached via Trenton intake or by calling the county offices directly.
 - Mercer County: 660-748-3630
 - Putnam County: 660-947-2429
 - Sullivan County: 660-265-4141
2. Contact **Serve Link’s Brookfield Branch** office at 660-258-7871 or 1-800-643-0742 (Fax: 660-258-7813). Home Health and Hospice services are provided for:
 - Linn County
 - Chariton County
 - Macon County
 - Some portions of Adair, Randolph and Carroll Counties.

What payment sources does Serve Link accept?

Serve Link is Medicare licensed and accepts Medicaid through Missouri Health Net. Many types of insurance are also accepted. Private pay and arrangements through long term health insurance plans are also accepted.

Visit us at www.servelinkhomecare.com for more information on services available.